WATER NATURAL GAS ELECTRIC WASTEWATER INTERNET

FPUA Customer Connections

September 2025

Powering Up the 25/26 School Year

As the new school year gets underway, we're proud to stand alongside families, educators, and community partners to help make success possible for every child. By building strong community connections, we're able to power the back-to-school season and remove barriers for students and families. This commitment strengthens our impact and supports schools in meaningful, lasting ways.

Whether we are packing backpacks with essential school supplies, joining community events, or cheering students on as they walk through the Tunnel of Hope, we show up for Fort Pierce's future—because we're your hometown utility provider and neighbors who care.

As students head back to class, our dedication doesn't stop at the school gate. Being Community Proud means standing beside Fort Pierce families—not just for today, but for generations to come.

Thank you for helping FPUA make positive impact possible. To learn more about our year-round community engagement initiatives, please visit **www.FPUA.com/community**

Wishing everyone a safe and successful school year ahead!

FPUA staff joined community partners at First Church of the Nazarene in Fort Pierce for Pack the Backpacks 2025, coming together to distribute school supplies to local families.

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206 South 6th Street
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FPUA
COMMUNITY PROUD

Fort Pierce is one of **over 2,000 U.S. communities** powered by a community-owned electric utility. But we go even further—Fort Pierce Utilities Authority (FPUA) is one of the few providers in the nation offering electric, water, wastewater, natural gas, and internet services all under one roof.

Your FPUA Combined Utility Bill makes things simple by putting all your services on one clear, easy-to-read statement. It also includes itemized charges from the **City of Fort Pierce** for trash collection and community beautification. For your convenience and efficiency, we've consolidated all billing information into one place.

A Closer Look At Your Combined Bill

Electric

- The electric portion of your bill contains all costs for delivering power to your home (lights, AC, television, electric appliances).
- There is a tiered rate that is designed to encourage conservation.
- Changes in the cost of wholesale natural gas (the main natural resource used to generate electricity in Florida) are recovered in the Power Cost Adjustment as market price changes occur.

Natural Gas

- The natural gas portion of your bill contains all costs for delivering natural gas to your home (if you have gas appliances).
- There is a tiered rate that is designed to encourage conservation.
- Changes in the cost of wholesale natural gas are recovered in the Purchase Gas Adjustment as market price changes occur.

Water

- The water and wastewater portions of your bill contain all costs for delivering safe drinking water to your home and collecting, treating, and safely disposing of the wastewater from your home (i.e. sink and shower water, toilet water).

Wastewater

- There is a tiered rate that is designed to encourage conservation and sustain Florida's aquifers.
- Based on standard utility billing practices, your base charge for water and wastewater services includes 3,000 gallons of use.

Fiber Internet

- FPUAnet is a fiber-to-the-parcel internet network available to both business and residential customers.
- Connecting Fort Pierce with affordable, reliable, high-speed fiber internet services.

City of Fort Pierce Services On Your Utility Bill

The **City of Fort Pierce** provides many services to help keep our sunrise city clean and beautiful. Billing for two of those services appears on monthly utility bills as a convenience to our customers.

Residential & Recycling Garbage Fee

In Fort Pierce, waste collection services are provided rain or shine except on these holidays: Thanksgiving and Christmas Day. Service resumes on the following scheduled pickup day.

City Clean Community Fee

Keeping Fort Pierce beautiful is a collaborative effort, funded in part by this small charge included on every utility bill. In addition to leading beautification projects, this committee hosts quarterly citywide clean-ups where individuals, families, and organizations are encouraged to join!

Take a photo of this QR code with your phone or visit **www.FPUA.com/Understand-My-Bill** to learn more about your FPUA Combined Utility Bill

SCAN ME

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