WATER NATURAL GAS ELECTRIC WASTEWATER INTERNET

FPUA Customer Connections

April 2025

FPUA Releases FY24 Annual Report

Fort Pierce Utilities Authority (FPUA) is proud to announce the release of its Fiscal Year 2024 Annual Report, a comprehensive reflection of our commitment to reliability, innovation, and community engagement. This report not only showcases key performance insights but also highlights the dedicated employees behind the services that power Fort Pierce every day.

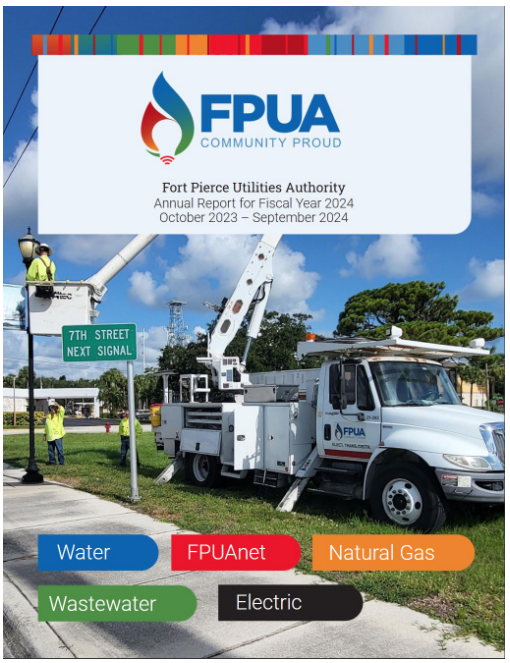
Inside the Report: The report covers a variety of critical topics, including:

- Strategic Initiatives: Updates on major infrastructure projects and improvements.
- Utility Performance: Data-driven insights into service reliability and customer satisfaction.
- Community Engagement: Showcasing FPUA's partnerships, outreach programs, and local impact.
- By the Numbers: Key statistics highlighting FPUA's service reach and efficiency.

Additional sections include Leadership Insights, Customer Experience, Utility Divisions (Electric, Water, Wastewater, Natural Gas, Fiber Internet), and FPUA's role as a proud local employer.

Why It Matters: This report serves as more than just a review of operational metrics—it shares the stories of the employees who work tirelessly to serve the community. It reinforces our commitment to transparency, innovation, and customer-first service, making it easier for residents and businesses to understand our impact.

Access the Report: You can view the full digital report by visiting https://fpua.com/annual-report-for-fiscal-year-2024/ or scanning the QR code in this section.



Scan this QR Code with your cell phone to view the report as a digital magazine!

FPUA IN THE COMMUNITY

Calvin Daniels supports Treasure Coast Food Bank in their FPUA sponsored Empty Bowls event to address hunger.

Veronica Combs assists volunteers with the Fort Pierce Great American Cleanup as FPUA provides breakfast.

FPUA staff from our Electric Utility provided the American flag display at the St. Lucie County Fair Demolition Derby.

💲💡 FPUA's Ways to Save: Rebates for Energy Efficiency 💡💲

DID YOU KNOW that Fort Pierce Utilities Authority (FPUA), in partnership with the Florida Municipal Power Association, offers valuable rebates to residential and commercial customers looking to improve energy efficiency and reduce costs? These incentives apply to both electric and natural gas appliances, helping the community adopt more sustainable and cost-effective solutions. Last year alone, FPUA processed 230 rebates, helping customers save a total of $93,500.

Electric Rebate Opportunities

Residential Customers

- Solar Hot Water Heater: $450
- New or Added Insulation: Up to $300
- Energy Star Refrigerator: $50
- Energy Star Room Air Conditioner: $150
- High-Efficiency Central A/C: $500

Commercial Customers

- Solar Window Film: Up to $200
- Commercial LED Exit Signs: Up to $150

Electric Rebate Qualifications

- Rebates are available first-come, first-serve until September 30, 2025, or until funds are depleted.
- Rebates apply only to existing buildings (not new construction).
- Forms for Central A/C rebates must be recorded within 180 days of installation.
- Commercial rebates must be recorded within 30 days of installation.

Natural Gas Rebate Opportunities

Residential Customers (Switching from Electric to Gas)

- Tank Water Heater: $500
- Tankless Water Heater: $675
- Clothes Dryer: $150
- Range Stove: $200
- Furnace: $725

Residential Customers (Replacing Existing Gas Appliances)

- Tank Water Heater: $350
- Tankless Water Heater: $550
- Clothes Dryer: $100
- Range: $100
- Furnace: $500

Commercial Customers: Switching to Gas or Replacing Gas Appliances: Rebates range from $400–$725 for water heaters, dryers, furnaces, ranges, and fryers.

Natural Gas Rebate Qualifications

- Maximum annual incentive: $800 per home and $2,000 per business.
- Rebates apply first-come, first-serve until September 30, 2025, or until funds are depleted.
- Appliances must be new and installed to use FPUA Natural Gas.
- Only one rebate per appliance is allowed.

How to Apply

Visit fpua.com/ways-to-save for residential and commercial rebate forms. Businesses can also check fpua.com/ways-to-save-business for commercial-specific incentives. Take advantage of these rebates to save money, reduce energy consumption, and contribute to a greener community!

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