



Fort Pierce Utilities Authority
Director of Utilities
206 South 6th Street (PO Box 3191)
Fort Pierce, FL 34950 (34948)

July 1st, 2022

Dear FPUA rate payer,

I would like to introduce myself as the newest executive officer of your hometown utility provider, Fort Pierce Utilities Authority. It is very important to me and the leadership team to foster open communication, and build trust, with you and our community. This is an especially important time for our community as we move forward with vital initiatives like moving our wastewater plant off the Indian River Lagoon, far away from neighborhoods, and making room to beautify our city.

Unfortunately, as you are aware, our nation is experiencing unprecedented inflation for all products and services. This includes rising energy costs which are affecting all utilities throughout the country. Florida is especially vulnerable to the rising cost of natural gas because 75% of Florida's electricity is generated by natural gas power plants.

Beginning July 2022, your electric bill will reflect an increase due to these higher natural gas prices. This is an emergency adjustment to cover our wholesale power cost with an unknown timeline due to circumstances outside of our control. We are continuously monitoring natural gas prices and revisiting the adjustment with the FPUA governing board every two weeks to ensure flexibility and the fastest possible return to normal.

We have postponed certain projects to reduce costs during this time. We have also locked in natural gas at discounted rates starting in April 2023 and are actively looking for ways to stabilize these costs for the rest of this year. We also have several options to help our customers budget now and into the future:

- Budget Billing provides you with a stable, fixed monthly bill throughout the year. This helps our customers avoid the seasonal highs and lows due to the Florida weather.
- Special Payment Arrangements provides you the ability to avoid interruption of service by paying your past due bill over a 12-month period.
- Partnerships with local organizations provide utility assistance for those customers who need it. Please see our Customer Service Representatives for more information.

We appreciate your patience and understanding as we navigate these times. We have been here before and we will get through this together.

Sincerely,

Javier Cisneros, P.E.



Our mission is to provide our customers with economical, reliable and friendly service in a continuous effort to enhance the quality of life in our community.

772.466.1600 * www.fpua.com

