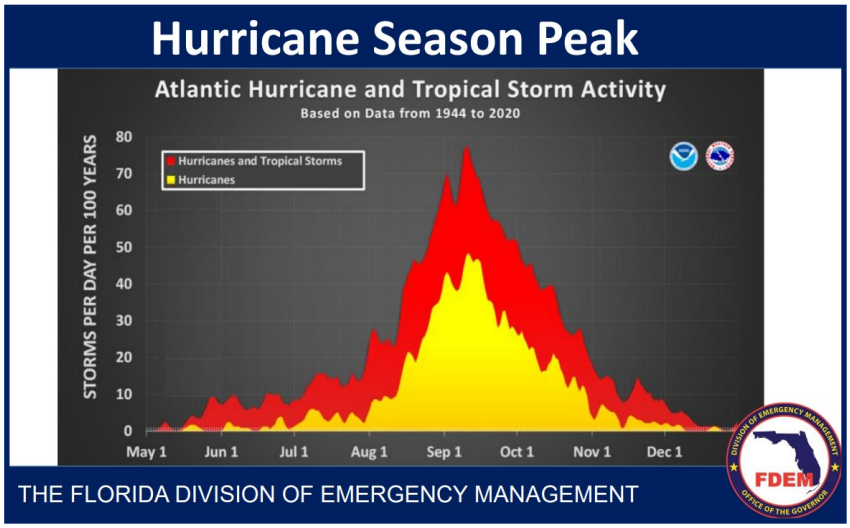
FPUA Customer Connections

June 2022

It's Officially Storm Season
ARE YOU PREPARED?

In the last few years, storms have developed before the official June 1 start of hurricane season. Storms have also been more frequent and stronger. This year the experts are predicting an above-average 2022 Atlantic Hurricane Season, forecasting nineteen named storms (tropical storm or stronger) with nine of them reaching hurricane status. Of those nine, four are forecast to become a major hurricane. FPUA wants you to have the information and resources you need to educate yourself on how to best prepare for hurricane season. Listed below are steps to help you prepare now to keep yourself, your loved ones, and your property safe from the destructive natural forces of hurricanes.



STEP 1- EXAMINE YOUR RISK.
Are you in an area that is prone to storm surge and storm tide? Are you in an area that could experience inland flooding from heavy rainfall? High winds, rip currents and tornadoes are also major hazards associated with hurricanes.

STEP 2 - MAKE YOUR PLAN
Find out if you live in an evacuation zone. Develop an emergency plan that includes your evacuation route. Experts recommend preparing an alternate route as well. Share your plans with someone that is not in the path of the storm. Whether you plan to stay with family, friends, a hotel or a local shelter, plan your evacuation destination and include plans for all of your pets. If you have to evacuate, never leave them behind.

STEP 3 - PREPARE
Prepare a list of emergency numbers and post in a convenient location, such as on the refrigerator door. Prepare your Hurricane Emergency Supply Kit now. It is recommended that you have enough non-perishable food and water to last at least 3 days, however this year, with many companies facing supply chain issues, you should really have enough to last for an extended period. Have a two-week supply of prescription medicines and medical supplies. Don't forget to pack food & supplies for your pets. Flashlights, battery operated radio, and extra batteries should be included in your kit, along with some cash. (Banks may be closed and ATM's will not work if there is a loss of power). If you are in an evacuation area, prepare a 'go bag' with personal items you cannot do without (including bedding). If you have to evacuate, be sure to take your emergency supply kit along with your 'go bag'.
Prepare your home and yard. Complete any needed maintenance early on anything that might pose a problem or danger during a storm, such as tree trimming. Review insurance policies and photograph/catalog your belongings. Gather personal medical, financial, household, and insurance information. Be sure ID's are up to date. Make copies and keep them in a secure location or a password protected digital space.

The following sites are excellent resources to help you with preparation:
www.hurricanestrong.org/ www.ready.gov/hurricanes
www.cdc.gov/disasters/hurricanes www.weather.gov/safety/hurricane
www.stlucieco.gov/departments-services/a-z/public-safety/disaster-preparedness

Links to these sites and more can be found at fpua.com/storm-center/

2022 Hurricane Season Names

Alex	Gaston	Martin	Tobias
Bonnie	Hermine	Nicole	Virginie
Colin	Ian	Owen	Walter
Danielle	Julia	Paula	
Earl	Karl	Richard	
Fiona	Lisa	Shary	

FPUA Unveils New Customer Notification System

FPUA is excited to announce our new notification system, GovDelivery. As part of FPUA's efforts to enhance customer experience, this system will allow you to receive notifications for outages, emergency alerts, and general informational notifications from each individual service including Electric, Water, Natural Gas, Internet and FPUA Related Information. For your convenience, you have been automatically enrolled in this program and will receive notifications from all services.

GovDelivery will allow you to customize the types of information you receive, password protect preferences and subscriptions, or update your email address. A text-messaging feature is also available. If you would like to update your contact information, choose the individual services you want to receive notifications for, or opt out of the notification system, please visit us online at http://notifications.fpua.com or click the link attached to the notification you receive. Log in to the system with the email address or wireless number where you received your welcome notification.

To help ensure you receive all email messages consistently, please take a moment and add the email address FPUA@public.govdelivery.com to your email safe senders list, address book, or contact list.

We look forward to keeping you informed of all that's happening at FPUA. If you have questions please email Customer Service at cs@fpua.com.

Summer

Summer months can bring some of the highest energy costs of the year with the high demand for air conditioning. Beat the heat this summer with the following energy efficiency tips:

- ◊ Update your insulation which helps keep cool air in your home and hot air out.
- ◊ Ventilate the attic with adequately sized vents or an attic fan to keep hot air from building up.
- ◊ Install a programmable thermostat. Leave it on a higher temperature when you're away and set it to be a bit cooler when you are home.
- ◊ Install a ceiling fan to keep you comfortable on slightly warm days and help decrease air conditioner use on warmer days.

Find more energy saving tips at www.fpua.com. Also, be sure to check out the FPUA weatherization program (WEOP) to find out if you qualify for assistance in weatherizing your home.

It's Trivia Time at the Main Street Fort Pierce July Friday Fest!

Test Your Knowledge and Spin to Win!

Join us on Friday, July 1, 5:30 pm Melody Square Downtown Fort Pierce

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American Public Power Association

50 Years of Excellence 1972-2022 FPUA COMMUNITY PROUD

2021 BEST places to work ST. LUCIE COUNTY