FPUA Customer Connections

December 2021

MAINTENANCE *matters!*

As the weather cools, experts recommend having a professional service your furnace to keep it in good running order. Don't risk it conking out when you need it most! Regular maintenance could reduce repair costs and help lessen your energy bill. FPUA offers a number of furnace maintenance and tune-up plans. Some of the most important checks include:

- **Examine and Clean Gas Burner Section**
  Our experts inspect the heating exchange surface for cracks or signs of wear, which is critical to maintaining peak efficiency.
- **Verify Accurate Airflow and Blower Operation**
  This practice ensures air is properly circulating through your home to bring warmth for the greatest comfort.
- **Ensure Correct Calibration of Gas Valve**
  We examine your unit's fuel operation to ensure the right pressure is delivered to the furnace. A properly functioning gas valve is important for efficiency and safety.
- **Inspect All Electrical Components**
  Several of your system's electrical parts should be examined annually for damage, corrosion and safe operation. You don't want to have to deal with one of these parts breaking down on a chilly winter night!

FPUA Furnace Safety Inspection & Tune-Up

$35.00* for the first half hour of inspection by a technician (reg. $50)

Call Customer Service Today at 772-466-1600, ext. 3900

Offer ends December 31, 2021

*This does not include parts or additional labor charges past the first 30 minutes.

2022 Florida Lineman Competition

Join FPUA as we host the FMEA Florida Lineman Competition on Saturday, February 26, right here in Fort Pierce! There will be exciting competitions throughout the day including events such as the Vertical Human Rescue, 4KV Crossarm Change Out, and Transformer Change Out! A special kids area will have games and activities, photo opportunities and more. Best of all, admission is free!

Save the date so you won't miss this exciting event! The Lineman Competition will be held on Saturday, Feb. 26, 2022, on the grounds surrounding the Fenn Center, located at 2000 Virginia Avenue, Fort Pierce.

We share our warmest wishes for a holiday season filled with joy, and a New Year of peace and prosperity.

On November 3, at the Energy Connections Conference, FPUA was given the Florida Municipal Electric Association (FMEA) **Building Strong Communities Award**. This award recognizes FPUA for making investments that enhance the quality of life in our community. FPUA corporate programs evaluated include charitable donations, the weatherization program, event sponsorships, public EV charging stations, support of the Manatee Center and other programs that contribute to improving our environment. Also acknowledged are employee driven programs such as our monthly food drives, quarterly blood drives, neighborhood clean-ups, the United Way workplace campaign, community volunteerism and support for programs like Toys for Tots and Christmas Angels. These are just a few of the valuable ways FPUA invests in our community to make it stronger. Way to go, FPUA!

FPUA is proud to be the recipient of the **Best Places to Work in St. Lucie County** award, presented by the St. Lucie County Society for Human Resource Management in conjunction with Personnel Dynamics. This marks the 6th year FPUA has received this honor. After responding to a rigorous forty question survey, responses are compared with all other applicant responses for this award. FPUA is evaluated in areas that go beyond benefit offerings, covering topics such as working conditions, employee turnover, the makeup of the workforce, and promotional opportunities. This is truly a testimony to all of the employees that make FPUA such a great place to work. Congratulations, FPUA!

HAPPY Holidays

FPUA COMMUNITY PROUD

HAPPY new year 2022

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