FPUA Customer Connections

September 2021

Proposed Changes to FPUA Rates

On Tuesday, October 19, 2021, Fort Pierce Utilities Authority (FPUA) will hold a public hearing to discuss proposed changes to utility rates. The meeting will be held at 4:00 pm in the City Commission Chambers, 100 North U.S. 1, Fort Pierce, Florida. The purpose of this hearing is to permit citizens the opportunity to express opinions regarding the proposed schedule of rates and fees charged for utility service.

Based on a monthly residential usage equal to the following, the proposed rate changes are as follows:

Service Description	Current Bill	Proposed Bill	Increase	Percent	Avg. # of Services
Water (6,000 Gallons)	$37.82	$38.23	$0.41	1.08%	21,100
Wastewater (6,000 Gallons)	$50.54	$51.15	$0.61	1.21%	15,600
Natural Gas (13 ccf, -$0.03 PGA)	$ 33.31	$ 33.60	$0.29	0.87%	4,100
Total	**$ 121.67**	**$ 122.98**	**$ 1.31**		

At this time, there are no proposed changes to the electric rate.

If the FPUA Board approves the changes, the proposed rates will become effective November 1, 2021.

Any person seeking to appeal the decision of FPUA as to the foregoing is advised that a record of proceedings is required in any such appeal and that such person may need to insure that a verbatim record of proceedings is made including the testimony and evidence upon which the appeal is to be based.

Check Out FPUA's Storm Center

The peak of hurricane season began in mid-August and continues through mid-October, with September falling right in the middle! Visit the FPUA Storm Center at www.fpua.com/storm-center for readiness tips, supply checklists, important links, and informative videos. Videos include storm safety, power restoration, and one that even answers the question of why your neighbor might have power but you don't. The FPUA Outage Map is where you can find the most current information on outages affecting our community. Links include helpful information regarding evacuation routes and shelters located in St. Lucie County, along with information for disaster assistance and relief organizations. Before, during, and after a severe weather event all information and press releases from FPUA can be found on our website (www.fpua.com) and our Facebook page (www.facebook.com/teamFPUA).

Have you determined your risk? Is your hurricane supply kit ready? Do you have an evacuation plan in place? Have you prepared your home? It only takes one storm to change your life and community. Being properly prepared before a storm threatens is the best way to safely weather it!

OUR FLORIDA

OUR Florida Offers Utility Assistance

OUR Florida provides eligible applicants assistance with their past due utilities. All payments for utilities and home energy costs must be supported by a bill, or an invoice in the name of the tenant reflecting the address for each qualifying utility for a period after April 1, 2020.

Eligible Floridians can apply online at www.OURFlorida.com. The online portal is the most efficient way for applicants to supply their documentation, receive verification and obtain relief.

Quench Your Thirst!

It's hot out there and you can build up a thirst just strolling around downtown Fort Pierce. But don't worry, there is relief in sight! A new, reusable water bottle refill station is located on Orange Avenue, just outside of Varsity Sport Shop. Fill your reusable water bottle with fresh, quality drinking water to hydrate on-the-go. You'll also be doing your part to help cut down on the amount of disposable plastics in our environment!

FPUA is proud to be a community partner. Environmental outreach and education is a fundamental part of fulfilling our mission "to improve the quality of life in our community." To learn more, visit www.FPUA.com.

Are You A Gas Safety Champion?

Natural gas utilities want your input to help improve their safety outreach. Take a moment to log on to www.gassafetychampions.com to take a fast and easy survey. It takes less than two minutes to complete and no code is required. After finishing the survey, enter to win a $150 Gift Card just for completing the survey!

Be sure to get your entry in soon, the next drawing for a gift card will take place on Friday, December 3, 2021.

FPUA
COMMUNITY PROUD

Questions? Contact Us.

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