WATER NATURAL GAS ELECTRIC WASTEWATER FPUANET

FPUA Customer Connections

June 2021

FPUA Earns Reliable Public Power Designation

FPUA earned the Diamond level Reliable Public Power Provider (RP_3)® designation from the American Public Power Association for providing reliable and safe electric service.

FPUA completed a rigorous application which demonstrated proficiency in four key disciplines: reliability, safety, workforce development, and system improvement. Criteria include sound business practices and a utility-wide commitment to safe and reliable delivery of electricity.

FPUA achieved the highest designation in 2018, which lasts three years, and has once again earned Diamond RP_3 status by maintaining a proficiency rate of 98-100 in each of the four key disciplines. Diamond RP_3 status represents a utility-wide commitment to safe and reliable delivery of electricity, demonstrating our value and operational excellence to the Fort Pierce community.

RP3 RELIABLE PUBLIC POWER PROVIDER™
American Public Power Association

Weatherization Works

The Weatherization Education Outreach Program (WEOP) is a residential energy efficiency program that began in 2013 and has weatherized more than 118 homes for free!

Weatherization services can include installation of LED lights, mitigation of air intrusion from windows and doors, insulation, installation of water-efficient showerheads and aerators on faucets. The average homeowner reports a 22% reduction in their electric consumption and a 28% reduction in water usage. This results in big savings on utility costs!

WEOP applications can be obtained online at www.fpua.com, www.cityoffortpierce.com or at the Grants Administration Division at Fort Pierce City Hall. Submit an application today to find out if you qualify for free weatherization services.

WEOP
WEATHERIZATION EDUCATION OUTREACH PROGRAM

SeacoastBank Reminder

Seacoast Bank changed the remittance address for FPUA bill payments. If you pay using your bank website, you must update the address to:

Fort Pierce Utilities Authority
c/o Seacoast Bank
PO Box 628221
Orlando, FL 34862-8221

Don't take a chance on your payment being delayed, update the remittance address today!

Every Person Should Have A Plan

The 2021 hurricane season is here. Take action to be sure that you are prepared. Today you can:

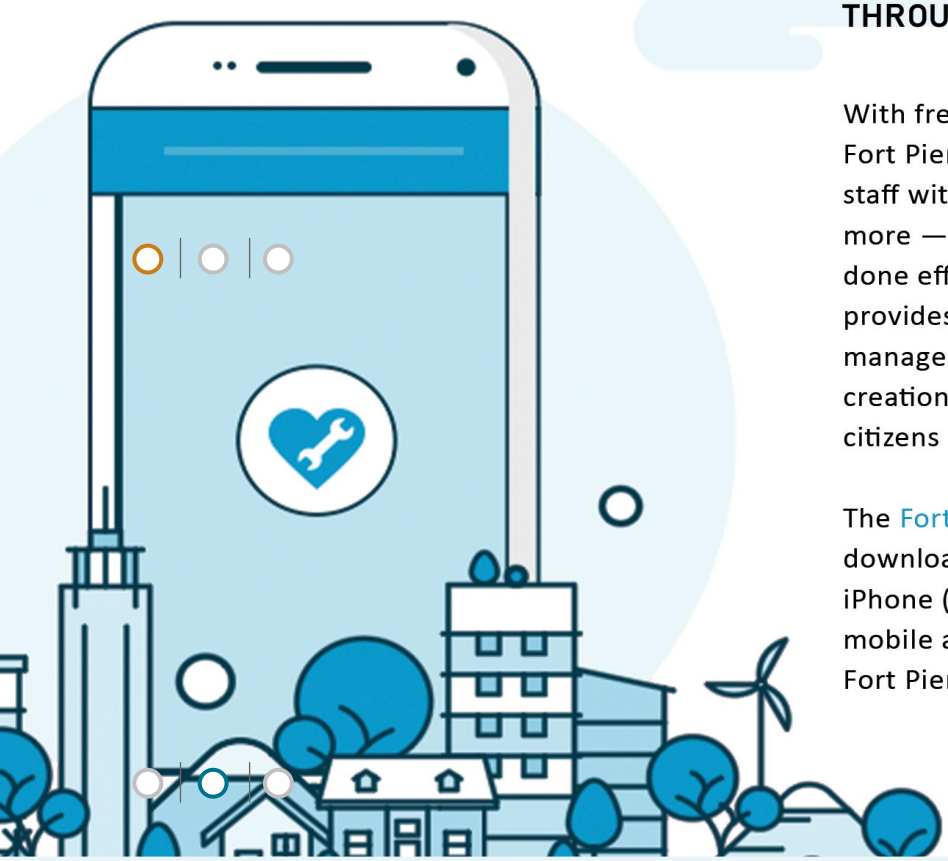
Make a list of supplies for your hurricane kit. Check to see what you already have and restock during the next few weeks.

Organize your important documents and confirm coverage with your insurance company. Be sure to include coverage for flood damage.

Determine if you live in a hurricane evacuation zone. Make a plan of action with multiple options. Don't forget to include pets in your plan.

Most shelters, especially pet friendly and special needs shelters, require early registration. If your plan includes a shelter, register now.

Visit www.FPUA.com/storm-center/ for a list of resources and websites that can help you plan. Check the FPUA Facebook page at www.facebook.com/teamFPUA and our website for planning tips and information.



SEE A PROBLEM, JUST REPORT IT THROUGH SEE.CLICK.FIX.

With free SeeClickFix mobile app and web tools, Fort Pierce citizens will now be able to provide city staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides officials with a centralized issue management system to manage issues from creation to resolution — engaging Fort Pierce citizens throughout the process.

The Fort Pierce Works mobile app is available for download on Android (http://bit.ly/1SFITP3) and iPhone (http://apple.co/1kvaEJk). In addition to the mobile app, citizens can send reports to the City of Fort Pierce's website.

The Heat is On!

Staying comfortable and hydrated in the summer heat is very important. It's just as important when it comes to our furry friends. Help them stay happy and healthy by providing appropriate shelter from the elements, fresh food, and clean water.

Did you know that there are local laws that govern our responsibilities when it comes to our pets? As pet owners, there can be significant penalties if we fail to follow these ordinances. Learn about St. Lucie County laws at www.stlucieco.gov, Chapter 6 Ordinances. Additionally, City of Fort Pierce laws can be found at www.cityoffortpierce.com, Ordinances 6-84 thru 6-86.

PLEASE PROTECT YOUR PETS!

Did you Say 'FREE'?

As a matter of fact, we did! FPUA is offering a free 40 gallon tanked water heater to any residential customer that installs new natural gas service or is making the switch from electric/propane to natural gas water heating. This $500 value will help to lower the initial costs of installing natural gas.

Rebates are available on other natural gas appliances, up to a maximum incentive of $800 per home.

Did you know that the average consumer can save approximately half of their monthly water heating cost by switching from an electric water heater to a natural gas water heater?

If you are interested in exploring the benefits of natural gas, please contact Billy Dupre, Gas Operations Business Development Representative at 772-466-1600, ext. 4705, or contact us online at www.fpuagas.com and click on *Request a Quote*.

FPUA
COMMUNITY PROUD

QUESTIONS? CONTACT US.

Customer Service: 772-466-1600
Email: cs@fpua.com
www.fpua.com
Like us on Facebook at www.facebook.com/teamFPUA
206 South 6th Street
Fort Pierce, FL 34950