Protect Yourself Against
UTILITY SCAMS

Scammers target people using in-person solicitation, social media, fliers, phone calls, text messages and many other methods. Fort Pierce Utilities Authority wants to alert its customers that their only goals are to steal money and identity information.

Don't become A VICTIM.

One of the most common scams is a caller who:

PRETENDS to be from FPUA. (Your caller ID may even display FPUA)

THREATENS to turn off power, water or natural gas service to your home or business within an hour.

DEMANDS immediate payment - often by store or pre-paid debit card.

If you have any question about whether someone is a legitimate representative of FPUA, contact the company directly at 772-466-1600 to verify the person's identity. Call police immediately if you believe the person is an imposter.

If you suspect a SCAMMER

Here's what to do:

1. **Hang Up!**
2. **Call FPUA at the phone number listed on your bill - 772-466-1600.**
3. **Call the POLICE.**

REMEMBER: FPUA customers who have delinquent accounts receive multiple notifications over the course of several weeks prior to service disconnection. FPUA never requires the purchase of a prepaid debit card.

12 EASY ENERGY EFFICIENT SOLUTIONS AROUND THE HOUSE

1. Use motion-detector lights for all your outdoor lighting – they're convenient and efficient.
2. Select light-colored or opaque lamp shades. Place lamps in corners so they reflect light from two walls.
3. Use microwaves and toaster ovens to cook or warm leftovers. You'll use less energy than cooking with a conventional oven.
4. Repair refrigerator door seals if you feel cold air around the closed door or if moisture is collecting.
5. Dust your fridge the next time you dust your house. Check the coils behind the refrigerator — and use coil vacuums or dusters to clean it off and keep costs down.
6. Keep stove reflector pans clean to reflect more heat upward while cooking.
7. Use tight-fitting covers on pots and pans when cooking on the stove to shorten your cooking time and save energy.
8. Match your pot size to the burner on your stove. Heat is lost when small pots are used on large burners.
9. . Turn bathroom and kitchen ventilation fans off about 10 minutes after their job is done to keep them from pushing cooled air out of your house.
10. Clear the area around where your air conditioner vents to the outside to ensure the best possible ventilation. Make sure the outside part of your air conditioner can easily ventilate by clearing any debris or other items from the area.
11. Use glass baking dishes in the oven when possible. Glass retains heat better than other materials, so it helps food cook faster, and you usually can reduce your oven temperature by about 25 degrees.
12. Challenge everyone in the household to gather around one television a few days each week and turn off the extra units.

FPUA
COMMUNITY PROUD

Visit www.fpua.com for more tips.