

Authorization Form

Fill in your account information and details for the Budget Billing program.

Customer Name: _____

FPUA Account Number: _____

Phone: _____

Service Address: _____

E-mail Address:

_____ @ _____ . _____

Enroll me in FPUA Budget Billing

Signature: _____

Call FPUA at 772-466-1600 and speak to a customer service representative today or visit www.FPUA.com

Your Hometown Service People



BB201402



What is FPUA Budget Billing?

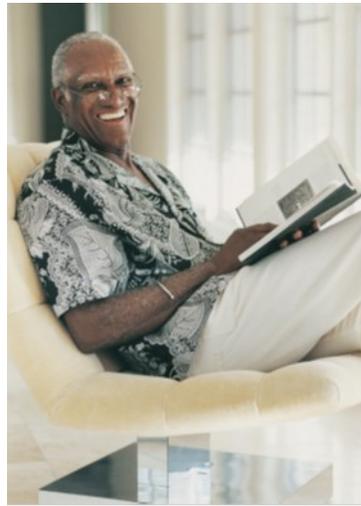
Fort Pierce Utilities Authority (FPUA) Budget Billing gives you a predictable utility bill by evening out your utility costs over the year so you pay about the same amount each month. Benefits of the program include:

- No more bill fluctuations during months of hot or cold weather
- Easier to manage monthly expenses

It's free – you pay only for the actual services you use.



Note: Customers with an overdue, unpaid balance are ineligible for FPUA Budget Billing.



Take the guesswork out of your electric bill

Mild weather, extreme temperatures, new electronics, old appliances, house guests, going on vacation – there are many reasons why your utility bill fluctuates. If a more predictable bill fits your lifestyle, sign up for FPUA Budget Billing. This program evens out your annual utility costs during the year so you pay approximately the same amount each month.

It's a great way to manage your utility bill. There may be months when your budget bill is higher or lower than your actual energy costs, but it all evens out in the end. Of course, you will still need to keep an eye on utility usage and continue to conserve.

How FPUA Budget Billing is calculated

- Your monthly Budget Billing amount will be based on the average of your actual utility bills during the last 12 months plus 10% to cover overages
- We continue to read your meters each month. Your monthly utility bill shows exactly how much energy or water you use, the actual utility bill amount, and any deferred balance on your account.

Understanding your monthly statement

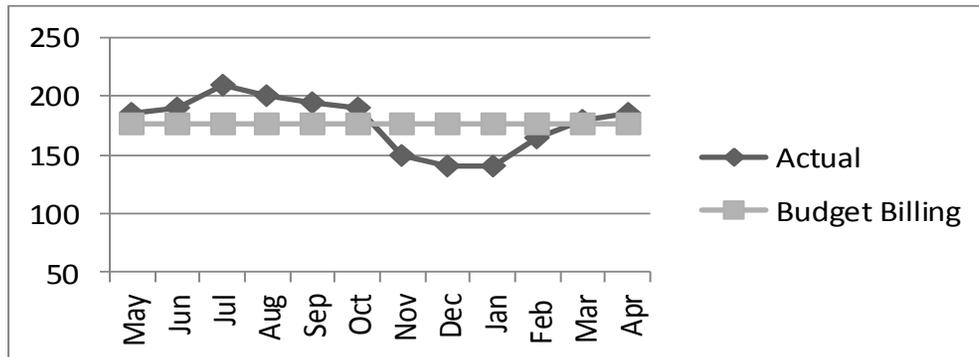
When you enroll in FPUA Budget Billing, you will receive a monthly statement that includes three amounts:

1. "Actual Bill" amount – what you would pay on FPUA's regular billing plan
2. "FPUA Budget Billing" amount – what you owe, calculated by averaging your utility costs for the most current 12 months.
3. Debit or Credit Balance amount – the difference between your actual utility bill and your budget bill. Any balance owed will be carried over to the next 12-month period and figured in the customer's new calculation. A check will be issued for any credit balance. This balance also reflects what will be added to or subtracted from your final utility bill, should you decide to stop using the program.

We encourage you to stay on the program for at least one year to realize the benefit and to avoid paying a high deferred balance.

There is no annual "true-up" period with FPUA Budget Billing unless you close your account or you discontinue the program, or FPUA Budget Billing is discontinued because of a past-due bill.

Levelized Payment



Using this example, the average usage from the previous 12 months is \$165 (electric, natural gas, water, and wastewater). FPUA adds 10% to cover overages resulting in an approximate bill of \$181 each month. This program now reduces those summer high bills of \$200 plus to a much more manageable monthly bill throughout the year.