MINUTES OF A REGULAR MEETING OF THE FORT PIERCE UTILITIES AUTHORITY, TUESDAY, MAY 15, 2018, 4:00 P.M., CITY COMMISSION CHAMBERS.

Members Present: Vice Chairman Darryl Thomas-Bey; Secretary Michael A. Perri, Jr.; Mayor Linda Hudson; and Johnna Morris, Acting Ex-Officio Member/City Manager.

Excused: Glynda Cavalcanti & Daniel DeIulio.

Others present: John K. Tompeck, Director of Utilities; Amy Shevlin, Acting FPUA Attorney; Barbara Mika, Acting Director of Financial Services; Paul Jakubczak, Director of Electric & Gas Systems; James Carnes, Acting Director of Water/Wastewater Systems; Javier Cisneros, Director of Utility Support Services; and Lois A. Wolfe, Human Resources Manager.

The meeting was called to order by Vice Chairman Darryl Bey.

Opening Prayer was by Larry Lammers of Electric & Gas Engineering.

The Pledge of Allegiance was recited.

The roll was called and a quorum declared.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve the set agenda.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve the Minutes of the Regular Meeting of April 17, 2018.

Margaret Cook of 1711 South Indian River Drive, Fort Pierce, Florida said she provided a hand out to the Board Members prior to the meeting and said she needed the Board's help with a pending claim report. On December 10, 2017 there was corrosion on the neutral connectors that caused her damages in the amount of $3,427. Three of her kitchen appliances fried, battery chargers literally melted, and there was smoke coming out of surge protectors. The neighbors to the north who share the same power pole as Ms. Cook experienced the same problem at the same time. She said on the next day, she went into FPUA's office in town and got the claims reporting process documents and on Item #4 of the process it says determination is made in 30 days. She waited through the holiday figuring people would have time off for Christmas and started calling the Utility around February 1st to ask about the status of the claim. The Customer Service reps kept transferring her to Mrs. Penick and Ms. Cook said she left Mrs. Penick dozens of messages over a couple of weeks trying to get a status report and did not get any call back at all. She went into the Authority building in person on March 14 and was escorted to a very nice Supervisor by the name of Angie who worked very hard for her. Angie started making phone calls herself and

called Ms. Cook every day saying she was not getting anywhere. At that point Angie got promoted and passed the case on to two other ladies, Gina Morris and Mary Thomas. They also worked very hard for Ms. Cook calling here every day and being very professional and apologetic, but explaining they could not get a call back or get it escalated. It was probably late April or early May and she thinks the case was still internal to FPUA and had not been turned over to the insurance company. Ms. Cook was then being told that Mrs. Penick was too busy with budgets to help her on a claim and she would have to continue to wait. At that time she called and asked about the next Board Meeting to come in and look somebody in the eye to ask for help and get a status report. On May 10th, she is putting in a gas line for a new pool and had a visit from a nice lady, Ana Johnson, who listened to Ms. Cook's situation and she asked Ana to make sure John was aware of this before she just walks into the meeting next week so he is not blind-sided. She knows Anna did that and appreciates it very much. Today, Ms. Cook said she is asking for the Board's help and to find out the status of her claim. She wanted to let the Board know FPUA's claim process is very broken and Mrs. Nina Penick will not return anyone's phone calls internally or externally, and she thinks that is a problem. She thanked the Board.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve the Consent Agenda items.

1. Approve Budget Transfer Request in the amount of $198,000 to cover the additional costs of water and wastewater main adjustments required of the FDOT US Highway 1 Roadway Project from Midway Road to Edwards Road.

2. Excuse Daniel M. DeIulio and Glynda W. Cavalcanti from this meeting because they are on vacation.

3. Approve the Post Budget Project/Budget Request for Sunshine Kitchen in the amount of $62,000 for FY 2018.

4. POA 14-53: Approve Specific Authorization No. GT 18-01 with Globaltech, Inc., of Boca Raton, Florida, in the amount of $39,712 to provide permitting assistance for the Reverse Osmosis Water Treatment Plant located within the Henry A. Gahn Water Treatment Facility. This Specific Authorization shall commence upon Notice to Proceed and end upon final approval or denial of the application.

5. Bid No. 18-41: Approve award of bid and Contract for Security Guard Services with Excelsior Defense, Inc., of Saint Petersburg, Florida, in an amount not to exceed $100,300 for the three-year period of June 1, 2018 through May 31, 2021, with two one-year renewal options, first renewal period not to exceed $34,786.25 and second renewal period not to exceed $35,466.25.

6. POA 15-49: Approve Post Budgeted Project/Budget Request in the amount of $95,000 and sole source Contract with Crom LLC dba Crom Coatings and Restorations, of Gainesville, Florida in an amount not to exceed $92,800 for the rehabilitation of the 1.5 million gallon water storage tank at the Savannah Repump Facility and crack repair of tanks at the Water Treatment Plant. This Contract will commence on May 16, 2018 and end by September 30, 2018.

7. POA 17-01: Approve Post Budgeted Project/Budget Request in the amount of $40,000, and single source rehabilitation of one Lift Station A pump, in the amount of $37,173.79, performed by Kaman Industrial Technologies Corporation, of Bloomfield, Connecticut.

8. POA 18-52: Approve the Contract with Roth Staffing Companies, L.P. dba Ledgent, of the City of Orange, California, at the rate of $35.24 per hour for a Temporary Utility Accountant, for the period from May 16, 2018 to November 30, 2018, contingent on receiving the required Certificate(s) of Insurance.

A note was received from Pauline R. Pothier of Fort Pierce thanking Chontae Johnson of Customer Service for her help and patience with her billing questions.

Larry Lammers of Electric and Gas Engineering presented the contract for pole inspections. He said FPUA is required by the Florida Public Service Commission (PSC) to inspect our facilities on a documented and planned interval and report the results of those inspections to the PSC. We inspect each of our wood poles every eight years and that is 1/8 of our system being inspected yearly. Towards this end, staff is recommending the Board approve piggybacking the contract in place with Gainesville Regional Utilities (GRU) and Osmose Utilities Services, Inc. In 2016, GRU published its Invitation to Bid for pole inspections and bracing and there were two contractors that responded to that bid. Of the two, Osmose either tied or bested the other bidder in every evaluated category and they were significantly less expensive. Additionally, FPUA staff has had positive experiences with Osmose as an inspection contractor. Because of these reasons, staff believes that piggybacking GRU's contract with Osmose Utility Services is the best decision for our rate payers as it relates to wood pole inspections. Staff recommends piggybacking GRU's contract with Osmose Utilities Services, Inc. and the contract is to begin on July 4, 2018 and end on July 3, 2019, with four one-year renewal options, in a not to exceed amount of $220,000 annually.

Mr. Perri said he had a conversation with Mr. Tompeck about this and the whole process as we are doing now causes him a little heartburn. He is not comfortable with not having some kind of schedule of contracts that are going to expire six months in advance so we can have the opportunity to reach out and see if there is a better deal somewhere else. In the alternatives,

you suggest it is not plausible to wait because you waited so long to bring it to the forefront. Mr. Perri thinks staff needs some kind of mechanism for all of our products and contracts or some kind of flagging system six months before they expire so we can explore options to save money for the utility and the customer. He just wanted to bring that up and he and John talked about it and he said he would implement something in the future.

Mr. Tompeck said we have a system that will alert us about renewals and in a lot of cases our system is a little bit difficult to navigate quickly in terms of getting out the bids. He said quite frankly it is easier if we have the opportunity to piggyback a contract. Mr. Perri had mentioned the word lazy this morning, but Mr. Tompeck does not think it is being lazy.

Mr. Perri said it seems we are following the path of least resistance.

Mr. Tompeck said he agrees with that and Mr. Perri is right. He said we need to alert the contract owner department to let them know their contract is up in one year or nine months. That will give them plenty of time to send them out to bid. Mr. Lammers indicated in a phone call today to me that there are not a whole lot of inspection companies out there that do what Osmose does.

Mr. Lammers said he remains by that statement. He said the two contractors that bid on GRU's invitation, one was from Colorado and Osmose headquarters is in Georgia. If you do a quick internet search for other contactors that do this type of work, they are usually really small outfits or at an office that is nowhere near Florida.

Mr. Perri said he watched with interest when they were doing this about 12 or 13 months ago in his neighborhood. He said what they are doing is going to each individual telephone pole and digging down around it for about three or four feet and then wrapping it with some kind of plastic or something and treating it. They are then filling it back in and it almost looks like something maybe we could do in house. Mr. Perri said he does not know if that aspect has been looked into, but it did not look like that big of a deal to him. He said two guys did the whole block in about three hours.

Mr. Tompeck said he thinks there is more to it than just wrapping it. He said they do the inspections and determine the condition of the pole. They may actually core the pole to see what kind of shape it is in. Based on the condition of the pole, they may brace it or wrap it like what Mr. Perri is talking about. That is the corrective action and not just the inspection.

Mr. Lammers said that is a corrective action they take after they have done the inspection and determined what percentage strength is left in the pole. He said a lot of the poles you cannot do that with because there is just not enough left there to justify leaving that pole in the ground and we are forced to replace it in order to keep our utility safe. There is quite a bit of expertise that

goes into it and FPUA does not have that kind of experience. Mr. Lammers said he is not saying we cannot train people, but it would be a process to get there.

Mayor Hudson said it sounds like a good idea for somebody to have a system that triggers when a contract is coming up. She said for nothing else, then the person needs to start thinking about if there is a better way to do this or when should we start looking. There might be a reminder kind of system.

Mr. Tompeck said he thinks the trigger is there, but the trigger is not long enough.

Mayor Hudson said however you manage it, it just would seem to her because we do get a lot of request from the staff to renew contracts and enter into contracts, there ought to be some kind of spreadsheet somewhere that does alert staff so they have plenty of lead time. They have time to see if there is a better way to do it or a better company to use so we have all the options.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve POA 18-42: the piggyback of the City of Gainesville dba Gainesville Regional Utilities Invitation to Bid #2016-038, with Osmose Utilities Services, Inc., of Buffalo, New York, for Utility Pole Inspection, Treatment, and Reinforcing, in an amount not to exceed $220,000 annually. The Term of this Contract will be from July 3, 2018 to July 2, 2019 with four one-year renewal options, which allow for annual price escalations not to exceed the Consumer Price Index for all Urban Consumers.

Paul Jakubczak, Director of Electric & Gas Systems, presented the FMPA Solar Energy Project Participation Agreement. He said at the February 6 meeting, the Board approved the resolution and the participation agreement to join with FMPA to participate in a solar project throughout the state. Since that time, FMPA has gone through and tweaked and filled in some of the blanks in the agreement, which is presented to the Board today. They put in the counties that the solar farm will be located in, which is Orange and Osceola County. The second item they put in is under Schedule B-1 where they put the percent allocation for each of the five participants from the ARP/FMPA participants. Mr. Jakubczak said he would be happy to answer any questions the Board may have on this agreement.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve the final version of the FMPA Solar Energy Project Participation Agreement.

Mr. Jakubczak presented FPUA's Electric Reliability update. He said this is the 12-month rolling average for the period ending February 2018. When looking at SAIFI, which is how many average interruptions a customer will see on any given year and we are running about 1.09 as of February. Since that time, the number has come down a little bit and as mentioned at strategic planning,

we are practicing or trying to maintain under one and we will get there through some engineering changes and additional field staff we are looking at. The chart shows a comparison of where FPUA is with the other municipals in the State of Florida as well as a comparison overall to a medium size. FPUA is on the cusp of a medium size and are performing a little bit better than the average for a medium to a large utility. Mr. Jakubczak said for CAIDI, which is the time it takes for FPUA to restore outages. He said one of our KPIs talked about in the strategic plan was to be under 60 minutes and right now we are running 54.28 minutes so we are reaching that goal. This does not mean we are going to sit back and rest, we are going to continue to pursue to make that number lower. The next graph compares how we did compared to the utilities in the state, we are a little bit below the medium and a little bit above what the large are. We are going to continue to improve on this number. The last number we look at is SAIDI, which takes our outage numbers and divides it by the total number of customers and not just those that are affected by outages. FPUA is running under 60 minutes, which is good, but 59.5 can be improved. Shown on the chart showing is how we compare with this statistic against the rest of the state, which FPUA is below the medium and below the large. The last chart is the 2017 comparison and if you look at FPUA and look at the second from the last, FPL is a good comparison. FPUA out performed them when we look at the duration our customers saw outages for. Mr. Jakubczak said there is more to come on this and as seen in the Strategic Planning this is something FPUA is going to keep in the forefront and continue to strive to provide great service to our customers.

Mr. Perri said he likes our new system that advises when we have an outage, it has been very helpful to him. He said when constituents call and want to know what is going on, it is good to have an answer for them. The fact we can track the time it takes to complete it and we had one yesterday at the Colonnades, it was fixed in no time and that is very good.

Mr. Jakubczak said thank you and he would pass that on to the system operators. He said they do a good job making sure everyone is informed of what is going on, in addition to their other duties of making sure the guys are out there working safely.

Mr. Bey said looking at the CAIDI chart, FPUA is at 54.28 and New Smyrna Beach is at 33.89. He asked why they can respond faster than FPUA.

Mr. Jakubczak said it might be they are not responding faster, but they have less customers that are affected by an outage. He said it is all a factor in the numerator and the denominator. The smaller the denominator, the less time you are going to see. There are a variety of factors and FPUA is part of a roundtable discussion where we look at other systems and talk to other systems to find out what they are doing and maybe we can implement that into our system to help eliminate our outages. It is really hard to say without finding out for sure what they are doing and it could be the way they are reporting even though we are all supposed to be reporting the same way. It may just be the way they are reporting.

Barbara Mika, Finance Controller, presented the monthly updates on the Electric Rate Comparison and the Local Bill Comparison for the month of March 2018. She said the graph displays the comparison of Florida Residential Electric Rates for the month of March for the 33 municipal utilities that operate in the State of Florida. Thirteen of these municipal utilities, including FPUA, are members of the All-Requirements Project (ARP). Other than FPUA shown in yellow, the All Requirements Participants are highlighted in red. As a member of the All-Requirements Power supply project, FPUA benefits as part of a larger group of cities through lower operating costs and has the ability to plan for future operations with lower risk. Each month the Florida Municipal Electric Association (FMEA) compiles the billing rates from the utilities around the state. This graph shows all municipal electric bills in the State of Florida for the average residential usage of 1,000 kWh. FPUA's March bill for this level of consumption remains unchanged since February at $116.84. As a note FPUA's probable positon on this graph shown in blue which reflects the additional $2.00 per kWh approved power cost decrease which went into effect on April 1, 2018. Mrs. Mika said that overall, FPUA's current position for the 1,000 kWh bill remains the same among all of the municipal utilities. She said in a comparison with the just the 13 ARP participants, FPUA ranks as the 7th lowest of the group and is just $1.58 off from the ARP average. A few items on the billing rate changes that have occurred since February, of the 13 ARP participating utilities, seven experienced rate changes. Four were decreases, at an average decrease of $9.27 per bill with Key West reducing their bill in one month by almost $16 and Kissimmee's bill falling by $12. These changes have affected a decrease in the ARP average of $2.53. FPL also implemented rate changes in their fuel and non-fuel costs lowering their average bill by $3.44. The next graph displays a similar comparison for usage of 2,500kWh. In this comparison, FPUA's March bill remains unchanged at $294.80. The almost $40 rate reduction that Key West implemented affected our ranking for the 2,500 kWh bill by one position. FPUA's bill of $294.80 for 2,500kWh of consumption falls below the IOU average by almost $33.00. Displayed is the March comparison of the local Treasure Coast residential utility bills. Included in this comparison are the total of utility bills that an average residential customer would have experienced in their March bill if they resided in each of these service territories. The bill totals in this table include all of the taxes and fees that would be applicable in each of these municipalities. Staff has verified the calculation of these averages with actual bills. Since this comparison was last presented, the only change for electric services was the 3.5% decrease implemented by FPL. That would affect the Port St. Lucie, St. Lucie County, and Martin County bills. FPUA's bill, for electric services only, is 7% lower than Vero Beach. There were no changes on any of the water and wastewater billings. This item is for information only and requires no action from the Board.

Mrs. Mika presented the March 2018 Quarterly Financials Operating Results. She said the March year to date change in net position, after the adjustment for the city distribution which is not paid until April, was $1,537,000 and was $444,000 greater than the same six-month period last year. We had an increase in operating income of $161,000 for the six months-to-date, primarily resulting from the increase in other operating revenues for Guaranteed Revenue Charges (GRCs)

of about $1.4 million. The electric operating revenues less power cost and consumption shown in the chart, the FY 17 revenues are down 4% and the consumption is down 3% so the trend continues with a small decline. Revenues for FY 18 gained 3% and the consumption declined 3% and everything is trending the same when it was reported last March. Water operating revenues and consumption reflects the FY 17 operating revenues were up 8% from FY 18 and the rate increase in March 2016 is the basis for the increased revenue from FY 16 to FY 17. The consumption also increased 6% from the previous year. In FY 2018 operating revenues were up 13% and the capacity reduction options and slight drop in the general services sales kept revenues were flat from FY 17 to FY 18. Wastewater operating revenues and gallons billed for FY 17 revenues and consumption trended together with 3% increase in the gallons billed and a 2% increase in revenues. For FY 18, the increase of $1.2 million was a result of the wastewater GRCs and their continuation of the disconnection of the bulk wastewater credits that are not being issued. The gallons billed is pretty much flat at 1%. Natural gas operating revenues, less gas cost and as compared with the consumption, the FY 2017 revenues were down 1% and the consumption was up 6% from FY 16 to FY 17. The FY 18 revenues were up 1% from the same rate to date figures from the previous year. The consumption was up 4%. The gas contract consumption in FY 18 was down from the previous year by 2.6%, resulting in a 3.3% decrease in contract revenue. For the operating income and debt service, debt service coverage ratio for the 12 months ended March 2018 is 3.38 x, which is better than double the 1.25 x required by FPUA's bond covenants. The trend in the increase from September 2017 increased in this ratio since 2016 was a result of recording the capacity reductions and paying off of the 2012 revenue bonds. This is an information-only item and requires no action from the Board.

Mayor Hudson asked for the total debt figure for all of FPUA's bonds.

Mrs. Mika said sure.

Mayor Hudson said she is sure it was an audit of September 30, 2017.

Mrs. Mika said she usually carries everything with her and if she had the CAFR with her she could provide it.

Mayor Hudson said she does not have to know it now, but would like to know it. She asked what the debt payments are on a monthly basis.

Mrs. Mika said we pay our interest semi-annually and our principal once a year. She said we accrue it monthly, but we pay it once a year.

Mayor Hudson asked if Mrs. Mika knew what that figure is.

Mrs. Mika said she did not at the top of her head, but she would get that information for the Mayor.

Mrs. Mika presented the Status Report on Electric Power Cost Adjustment (PCA) for April 2018 and updated projections through April 2019. She said she will provide the Board the information about April's power cost and updated projections through April 2019. The power cost adjustment, or PCA, is the mechanism by which FPUA recovers power costs that are in excess of the $79.52 base power cost, which is included in the base rate. The cost of power purchased from FMPA for the month of March was billed to FPUA at the rate of $81.33 for 1,000kWh, an increase of $1.19 as compared to March. The under-recovery from the customer for the month of April totaled $394,309. The cumulative over-recovery was $4,466,877 as of April 30, 2018. In the chart displayed, the dark blue line depicts the PCA and the bars represent the balance of the PCA over- or under-recovery. The blue bars indicate actual amounts, while the orange bars show what the over-recovery would be if the projections are correct. These projections are prepared by Public Resources Management Group, which in turn are based on projections prepared by Florida Municipal Power Agency. We have not presented different options this month because we hope to reduce the PCA when the weather gets hotter, in order to have a greater positive impact on FPUA's customers. Staff is not recommending a change to the Power Cost Adjustment at this time.

Mayor Hudson said it will be great if we can reduce it when the weather gets hotter.

Mark Kobbe, Wastewater Superintendent presented the piggyback contract with Miller Pipeline LLC for sewer rehabilitation services. He said staff is requesting the approval of the piggyback of Lee County's RFP and the contract with FPUA and Miller Pipeline of Indianapolis for sewer rehab service in the amount not to exceed $2 million for the initial term and four one-year renewals not to exceed $1 million, annually. The initial term will be May 16, 2018 through May 15, 2019. Miller Pipeline has an office in Lakeland, Florida and as part of the strategic planning, we outlined we want to move forward with this as FPUA has an aging sewer system. When we talk about replacing a sewer system, there are two main paths. We can dig up the utility and replace it or we can utilize a trenchless technology. We as a company, with the Board's information and input, have decided to go with the trenchless technology as it is less intrusive, saves time, and saves money versus the excavation path. Mr. Kobbe said Miller specializes in trenchless technologies and there are two basic technologies in there. He said there is a PVC fold and form and a fiberglass fold and form. We utilize the PVC fold and form and it works as we open up a manhole and pull a pipe through, we key it, pressurize it, it expands and hardens, and we then come through with a robot. We cut out the services, route the services, and route the ends of the manhole. Basically, we are in out of that area of the city in probably less than four hours. A roadway project could last weeks and months. It is really less intrusive to the public. The benefits of this technology is it saves time, saves money, and it is less intrusive. Mr. Kobbe said he will answer any questions the Board may have and then request Board approval.

Mayor Hudson asked if this will prevent the sinkholes that Mr. Mimms was talking about at the strategic planning session when he asked about the aging.

Mr. Tompeck said it will prevent any future sinkholes.

Mayor Hudson said that is what she means, any future ones. She said that will be better for their roads.

Mr. Perri asked if Mr. Kobbe could identify where FPUA will start this project and how long it may take.

Mr. Kobbe said the first place they are going to go is one of the City's projects, 23rd Street and Avenue M. He said it will be the first area we go to and it will probably take two weeks to one month to complete that once the stuff is ordered. Hoping by the end of June, we will have that section complete. Staff uses the data base where they are out daily televising the lines and they have a ranking mechanism where they rank damage services and identify it that way when they are televising. Mr. Kobbe said then they query the worst ranking pipes and go off that list also. He does not have the list with him, but he can get it to Mr. Perri.

Mr. Perri said he does not need it, he just wondered what the mechanism was and is interested that we are including the City's input on this project and this type of work. He said as long as they are aware of what we are doing.

Mr. Kobbe said we are aware of what they are doing and work with them to try and do our situation whether it is replacing that or lining it. They are basically first come and then we go to the ones we need.

A motion was made by Mayor Hudson, seconded by Mr. Perri, and unanimously carried to approve POA 18-53: the piggyback of Lee County Request for Proposal No. RFP170241DLK, and contract with Miller Pipeline LLC, of Indianapolis, Indiana, for sewer rehabilitation services in an amount not to exceed $2,000,000 for the initial contract term, with renewals not to exceed $1,000,000 annually. The term of the contract will be from May 16, 2018 through May 15, 2019 with four one-year renewal options.

Mr. Tompeck said he would like to address Mrs. Cook's concerns first. He said he read the note and had some prior knowledge of this. She is exactly right that our claims system is broken and we need to fix it. What we normally do is evaluate the claim in house and then we send it up to League of Cities. It is taking months and months to do these things and it is ridiculous. If it is a very large and complicated claim, he can understand it, but this is a relatively simple claim and it should have been resolved much quicker. Mr. Tompeck said he will go back and look at the

process and see what we have to do to improve it. He assured Mrs. Cook that he will have something for her within two weeks.

Mayor Hudson said also that we have a way to keep customers advised.

Mr. Tompeck said that is definitely a part of the problem and the other part of the problem was until a few weeks ago we did not have a Risk Manager for many months. He said we do have one in place now and it will help the system. We can do better than this and there is no reason we need to send all these claims to the League of Cities. We should be able to settle some of them quickly without that kind of pain and suffering because none of these are going to be beyond our deductible anyway.

Mr. Bey asked from the time the customer files a claim with FPUA, what is the turnaround process.

Mr. Tompeck said the turnaround process is as mentioned that it is supposed to be within 30 days. He said this particular claim did not leave our office for almost three months before it went to League of Cities and it is still up there as far as he knows. This just is not right.

Mayor Hudson said it is unacceptable.

Mr. Bey said in terms of customer service, which is something we really pride ourselves on and really need to keep it in the forefront of what we do. He said not returning phone calls is totally unacceptable at least for him. He works in a business where customer service is important and sometimes a simple phone call could minimize the tension that goes on in a situation. We definitely have to improve on that.

Mr. Tompeck said he agrees and it took us way too long to process this in house for something that is relatively simple.

Mayor Hudson said on the flip side there were a number of people who were caring and tried to help in our company and she gives a lot of kudos to those. She said something fell through the cracks and we do not like our customers to be treated that way.

Mr. Tompeck said he appreciates Ms. Cook coming in today.

Mayor Hudson said she does too.

Mr. Perri said he is curious about the insurance company and asked if it was Florida League of Cities.

Mr. Tompeck said yes.

Mr. Perri asked if this is a separate policy or is all inclusive in a general insurance policy.

Mr. Tompeck said he thinks it is part of our general insurance policy, but we have a very high deductible. He said none of this is going to necessarily be approved and quite frankly for this size of a claim.

Mr. Perri said he thinks we can approve it right now and pay the claim.

Mr. Tompeck said he thinks so.

Mr. Perri made a motion to pay the claim.

Mayor Hudson said if Mr. Tompeck is clear on all the back up and everything, she is just taking somebody's word for it, but is quite sure she is on television and is not going to tell her something that is not true.

Mr. Tompeck said he thinks the information is accurate and the only thing he was thinking about is and does not want to nick pick it too much and does not want to set a poor precedence, is do we pay for the cost of replacement of appliances or do we pay for some kind of pro-rated value based on the age of the appliance. It is entirely up to the Board and he would like to take a quick look at it and promises he will get it settled in two weeks and get back to the Board.

Mayor Hudson said she would rather not set a precedence of us making the motion unless Mr. Tompeck feels strongly about it. She trust him if he says he will take care of it in two weeks and takes care of it correctly.

Mr. Perri said he thinks the lady has waited long enough and the outcome is we are going to pay her the amount she stated.

Mr. Tompeck said he does not have a problem with that.

Mr. Perri said he will make the motion to take care of it now, Mayor Hudson seconded it, and the motion passed unanimously.

Mr. Bey said before we move away from that, he wants to thank Ms. Cook for bringing this to our attention. He said a lot of times when people make complaints they only give the negative aspects of it and he thanks her for letting the Board know what employees were fair and kind and tried to accommodate her. Mr. Bey thanked her again.

Ms. Cook said he is welcome.

Mr. Tompeck reminded the Board of the Budget Workshop scheduled at ESC next Monday at 8:30 a.m. He said we received some good news this week that we received our final payment from FEMA for Hurricane Jeanne in the amount of $498,464.31 and it only took 13 years. We are still waiting on the final payment for Frances of about $250,000 and hope to get that pretty soon as well. We are still owed about $560,000 for Matthew and $1.1 million from Irma and would not expect to see that anytime soon.

Mayor Hudson asked if Wilma was in between there.

Mr. Tompeck said we did not have any claims on Wilma.

Mr. Tompeck said staff attended the Florida Municipal Solar Project announcement and signing ceremony on May the 4th at the Florida Solar Energy Center in Cocoa. It was well attended by the solar project participants, as well as the press. This is a really a terrific opportunity for us to participate in a utility size solar project and he is glad the Board agreed, we are moving forward with it. As usual, FMPA did an outstanding job in staging and publicizing the event.

As discussed with the Board Member's individually several weeks ago, we did purchase the property at the corner of Foster and 37th Street for $15,600. There is an additional $5,000 charge to settle the building department fines, which go back to 2012 or 2013 in the ball park of $500,000 of back fines.

Mr. Tompeck said we have a tentative meeting with the Economic Development Council on Friday to discuss the Florida Job Growth Grant Application for the area which serves Orchid Island. He mentioned this to the Board when we were talking about Orchid Island. The application is ready and we hope to submit it by the end of the month and are hoping we will get reimbursed for some of the infrastructure for us.

We have received a $4,000 APPA DEED Grant for an energy efficiency intern for our WEOP program. Mr. Tompeck thanked Mr. Bey for gently pushing us to make sure we applied for that grant. The intern will be working with Eric Winterstein this summer and Eric is working up the job description of exactly what he will be doing.

Mr. Bey said Mr. Jakubczak had something to do with it.

Mr. Tompeck apologized and said he should have mentioned Mr. Jakubczak.

Mr. Bey thanked Paul and said next year.

Mr. Jakubczak said they have a place in the fall and we have to think of a project for the fall.

Mr. Tompeck said there is one other thing he would like to mention. He said there is a deposition on Friday, May 18th at 10:00 a.m. at the Renaissance Financial Center for Eve Walker if anybody from the Board would like to attend, they are welcome to do so.

Mayor Hudson said she thinks we as a company should publicize our participation in the solar. She said whatever we can publicize is a good thing for our company.

Mr. Tompeck said he agrees.

There being no further business, the meeting was adjourned.

ATTEST:

SECRETARY

CHAIRMAN