"Building FPUA, Building Fort Pierce"
FPUA Strategic Planning Workshop
Monday, April 30, 2018
8:30 am to 4:30 pm

Indian River State College
Building Y, Room 102
South 35th Street, Fort Pierce

AGENDA

1. Call to Order, Roll Call, Declaration of a Quorum.

2. Welcome, Introductions, and Overview - John Tompeck, Director of Utilities

3. Introduction to Strategic Planning Terms, Planning Process and Desired Workshop Outcomes - Facilitator: Mark McCain, Florida Municipal Power Agency (FMPA)

4. Presentations:

   Key Result Area #1-Reliability
   Electric 1.1 - Paul Jakubczak
   Natural Gas 1.2 - Fred Gaddis
   Wastewater
   - WRF Back-up Power 1.3 - Mark Kobbe
   - Wastewater Pipe Lining 1.4 - Mark Kobbe

   Water
   - Water System 1.5 - Keith Stephens

   Key Result Area #2-Competitive Rates 2.1 - Paul Jakubczak

   Key Result Area #3-Building the Utility & Building the City
   - Changing the Paradigm - John Tompeck
   - WRF Relocation 3.1 - Bo Hutchinson
   - W & WW System Expansion 3.2 - Bo Hutchinson
   - Gas Utility Expansion 3.3 - Fred Gaddis
   - FPUAnet Expansion 3.4 - Javy Cisneros
   - Cost Saving Ideas for the City 3.5 - Paul Jakubczak

   Key Result Area #4-Employee Development and Satisfaction 4.1 - Lois Wolfe

Key Result Area #5-FPUA Image

- Value of FPUA to the City of Fort Pierce 5.1 - Paul Jakubczak
- FPUA Image 5.2 - Jann Widmayer
- WEOP 5.3 - Eric Winterstein

Key Result Area #6-Customer Service 6.1 Customer Interaction - Javy Cisneros

5. Discuss and Shortlist Key Result Areas

6. Discuss and Establish Goals for Shortlisted Key Results Areas

7. Final Check on Mission

8. Wrap-Up and Next Steps - John Tompeck

9. Adjourn

We will break for lunch around noon for 45 minutes and then will resume the planning session until completion. Lunch will be provided for participants.